

Privacy Policy

When you use our services, we collect and store personal data about you. This Privacy Statement (the 'Policy') informs you of the methods used to handle your personal data.

Information about the following is included in this Privacy Policy:

WHO IS THE CONTROLLER OF YOUR PERSONAL DATA AND WHOM TO CONTACT?

The controller of personal data is Fundex, United Arab Emirates. You can contact Fundex at support@fundexfx.com regarding any questions and the exercise of rights relating to the processing of your personal data.

WHAT AND HOW DO WE COLLECT PERSONAL INFORMATION ABOUT YOU?

The information in this part is meant to give you a broad overview of how and what types of personal data we acquire from you. Personal data includes any information that can be used to identify or connect you to a specific individual.

When you use our services, you provide us with much of the information we need to know about you. In particular, this includes:

Specific information provided by you when signing up for an account, placing an order, participating in events or projects, or contacting us via customer service or social media. This may include identification and contact data such as your name, surname, phone number, email, and address.

Personal information gathered automatically when you use our products or services, including information about your device, website usage, service usage, and social media accounts linked to your account.

Information provided by third parties, such as trading platform providers or social networks, when you choose to link your accounts.

WHAT DO WE DO WITH THE INFORMATION YOU PROVIDE US?

We use personally identifiable information for various purposes, including:

Creating user accounts and signing up for services.

Providing services, exercising contractual rights and responsibilities.

Marketing our products and services or inviting participation in events.

Conducting analytics to understand how our website and services are being used.

HOW DO WE KEEP OUR CUSTOMERS' PERSONAL INFORMATION SAFE AND SECURE?

Personal data is stored securely on encrypted databases and protected from unauthorized access, modification, disclosure, or destruction through organizational and technical safeguards.

HOW LONG DO WE PROCESS YOUR INFORMATION?

We only process personal data for as long as necessary to achieve the stated purposes and as required by law. Personal data is then securely destroyed or anonymized.

THIRD PARTIES' USE OF YOUR INFORMATION:

We may share your data with third parties, including trading platform providers, service providers, and other third parties, to deliver our services. Your data may also be shared with parties for whom you have given permission or as required by law.

YOUR RIGHTS:

You have various rights regarding your personal data, including the right to access, correct, delete, limit processing, object to processing, revoke consent, and not be subjected to automated decision-making processes. You also have the right to file a complaint with the relevant supervisory authority.

REQUIREMENTS TO BE MET:

We reserve the right to amend this policy at any time, and a copy of the policy can be found in your Client Section. Use of your own affiliate link shall not count as affiliate commission.